

Privacy Policy

At **Transit Elevator Corporation**, we are committed to protecting your privacy and safeguarding your personal information. This Privacy Policy outlines how we collect, use, disclose, and manage the personal information you provide to us. By engaging with our services, you agree to the terms of this Privacy Policy. If you have any concerns or questions, feel free to contact us at the details provided below.

1. Collection of Personal Information

We collect personal information that is necessary for us to provide our services efficiently. This may include:

- **Contact information:** Your name, address, email address, and phone number.
- **Service information:** Details about the services you request or receive from us, including any preferences you provide.
- **Usage data:** Information about how you interact with our website, including your IP address, browser type, and browsing history through the use of cookies or similar tracking technologies.

We may also collect additional information where you voluntarily provide it, such as through surveys, customer service inquiries, or social media interactions.

2. Use of Personal Information

The personal information we collect is used to:

- **Provide and improve our services:** We use your personal information to deliver the services you request, ensure the quality of our services, and manage customer relationships.
- **Communications:** We may use your information to send updates, promotions, and other communications that may be of interest to you, as long as you have provided consent.
- **Compliance and legal requirements:** We may use or disclose your information where we are legally required to do so, such as in response to a subpoena or legal process.

3. Disclosure of Personal Information

Your personal information may be shared with third parties under the following circumstances:

- **Service providers:** We may disclose your information to third-party providers who assist us with various business functions such as payment processing, IT support, or data storage. These providers are bound by confidentiality agreements and are only permitted to use your information to provide services to us.
- **Legal obligations:** We may disclose your personal information to comply with legal obligations, protect the rights and safety of our company, employees, and customers, or in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

- **Business transfers:** In the event of a merger, acquisition, or sale of all or part of our assets, your personal information may be transferred as part of the business transaction.

4. Retention of Personal Information

We will only retain your personal information for as long as necessary to fulfill the purposes for which it was collected or as required by law. Once your information is no longer required, we will securely delete or anonymize it in accordance with applicable regulations.

5. Your Rights and Choices

You have the right to access, correct, or delete your personal information at any time. You can also object to or restrict certain types of data processing. If you wish to exercise any of these rights, please contact us at the details provided below.

Additionally, you may unsubscribe from promotional emails or marketing communications by following the instructions provided in those communications. Please note that even if you opt out of marketing emails, we may still send you transactional or service-related communications.

6. Security of Personal Information

At **Transit Elevator Corporation**, we take reasonable precautions to protect your personal information from loss, theft, misuse, unauthorized access, disclosure, alteration, or destruction. Our security measures include physical, electronic, and procedural safeguards that comply with industry standards to ensure your information is secure.

Despite these measures, no method of transmission over the internet or method of electronic storage is completely secure, and we cannot guarantee the absolute security of your personal information.

7. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance your experience and improve the functionality of our services. These technologies allow us to track user behavior on our website and understand how visitors engage with our content. You may adjust your browser settings to refuse cookies, but please note that some features of our website may not function properly without them.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review the privacy policies of any external websites you visit to understand their practices regarding personal information.

9. Changes to this Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time to reflect changes in our practices or legal requirements. Any updates will be posted on our

website with a revised "Effective Date." Your continued use of our services after such updates will signify your acceptance of the revised Privacy Policy.